



BRIDGE OF THE GODS LITTLE LEAGUE

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Bridge of the Gods Little League Grievance Policy and Procedure

Bridge of the Gods Little League (BOGLL) acknowledges that not every draft, game, practice, or other event will go on without issues. This grievance policy has been created to deal with these issues and help facilitate resolution.

Please submit your feedback, complaint, or compliment through the submission process outlined below. Please read this policy. The Grievance Policy and Procedure is facilitated by the League President and the League Board of Directors.

As with most youth sports, BOGLL works with a “24 Hour Rule” in which we request that prior to filing a grievance, the person considering filing the grievance waits 24 hours from the time of day the event or activity in question occurs. **BOGLL reserves the right to disregard any grievance filed through this procedure in less than 24 hours after the event or activity occurred.**

BOGLL requests that you consider approaching your grievance on an individual basis with the person or people involved. We recommend you consider a face to face discussion with patience and professionalism. If not in person, we recommend at least a phone call to express your concerns and/or objections.

In the event that a solution or satisfaction is still not reached we have developed the grievance form shown below. The grievance will be immediately emailed to the BOGLL president. The President will review the grievance and determine whether to schedule a Private Action Review meeting with all available parties and applicable BOGLL Board of Directors within seven business days of receiving the grievance. *However, while not trying to minimize any specific grievance, not everything warrants the attention of the Board of Directors.*

The Board will hear descriptions and arguments of both sides and render a decision and solution.

It is recommended the complaint include all parties involved, references to dates and times, and any witnesses to the event or actions described.

It is the policy of BOGLL not to reprimand or discriminate against any party simply for filing a grievance through the procedure described here. In addition, any party described or included in any grievance in this forum will be afforded the same policy.

It is important that all parties understand when a grievance is filed, it is possible that one or both parties will not be satisfied with the results of the Board's decision.

If possible, the Board of Directors will provide a verbal decision at the completion of the Action Review Meeting and a written decision will be delivered within seven business days of the completion of the final meeting with all parties.

There is no appeal and the decision by the Board is final. If you are unsatisfied with the Board's decision, you may bring your issue to the attention of the District 4 Administrator.

Bridge of the Gods Little League appreciates your interest in improving the league through feedback via this process.

Bridge of the Gods Little League – Grievance & Complaint Form

Date of Incident: _____ Time of Incident: _____

Visiting Team: _____ Home Team: _____

Visiting Team Coach: _____ Home Team Coach: _____

Umpire(s) Name: _____

1. Did the incident occur before, during or after a game? _____

2. Did the incident/conduct involve a:

Fan Yes No Name if known : _____

Coach Yes No Name if known : _____

Umpire Yes No Name if known : _____

Player Yes No Name if known : _____

Parent Yes No Name if known : _____

Board Member Yes No Name if known : _____

3. Did the incident involve verbal abuse? Yes No

4. Did the incident involve physical abuse? Yes No

5. How many players witnessed the incident? Please include names if known:

6. Does your complaint involve a general “non game” issue? Yes No **Please provide a description of your complaint or of what occurred:**

Signed: _____ Date : _____

Print Name: _____ Phone: _____

Please email this completed form to the League President info@bogll.com

Your email will be forward to the Executive Board of Directors if necessary. Your complaint will be reviewed and addressed, and you will be notified of any actions, decisions, or proceedings.

Copies of this form can be printed from the BOGLL website: www.bogll.com